

PRINCE KAITANO

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PROFESSIONAL SUMMARY

EDI Integration and Data Analyst. Huge Knowledge of project Management. Remarkable experience in EDI. Deep knowledge of web Methods. Wide knowledge of EDI implementation standards. SAP Hybris products and customer management. Sitecore (Content Management System). JIRA and Agile. Very strong knowledge of EDI Standards (ANSI X12, TRADACOM and EDIFACT) and Network Communications (AS2, FTP, FTPS, HTTPs, etc). Working knowledge of SAP IDOCs. Strong analytical, development and problem solving skills.

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EXPERIENCE

05/2019 to 06/2020

Business System Analyst EDI Integration

DSV — Johannesburg, South Africa

- Meet with decision makers, systems owners, and business users to define business and operations requirements and systems goals and identify and resolve systems issues.
- Lead design sessions in prototyping new systems for the purpose of enhancing business processes, operations, and information process flow.
- Revise and communicate the proposed work release plan with the system owners.
- Meet with business users to gather, analyze and produce the Business Requirements Specification.
- Conduct the validation and obtain approval of the Business Requirement Specification with the business users and system owners.
- Model business and systems processes based on findings through use case scenarios, workflow diagrams, and data models.
- Monitor and report the progress of the work release plan to the system owners Create systems models, business requirement specifications, diagrams, and charts to provide direction to Application Developers.
- Define the test plan, create and execute test cases.
- Coordinate definition of test cases for User Acceptance Testing.
- Oversee test results.
- Respond to user request to resolve issues with a reasonable timeframe.
- EDI development mapping guides Documentation Analyzing the message flow Manager new changes in EDI from mapping to Deployment.
- Analyze EDI processes, make recommendations for business and/or systems process improvements.
- Maintain up to date documentation on each EDI customer contacts, specific rules for order exceptions, etc.
- Maintain detailed documentation and process flow of all EDI processes Participate in the development, and delivery of software applications training programs and individual classes.
- Develops and maintains cross walking and validation rules for file exchanges.
- Applies in-depth knowledge of systems and business to the development of technical design for large complex processes and projects.
- UAT management, raise change request and deployments.

- The resolution of EDI transmission errors/issues including EPOs (Electronic Purchase Orders), ASNs (Advance Ship Notice and invoices) by working with internal and external stakeholders.
- Provide regular reporting of EDI error rates and key causals.
- Provide recommended process solutions based on reporting insights and support as Subject Matter Expert's implementation Lead business continuity planning and communication Deliver recommendations for future strategy, capability and resource needs in EDI and eCommerce All SAP Integration and interfaces support PI/PO.
- Day to Day EDI and E-Trade Support.
- Day to Day Ecommerce Management on SAP hybris and Sitecore
Analyzing error reports for all EDI transactions and performing updates as needed Provide technical support for user queries, for fix on fail issues related to EDI operations Deliver and build change requests, deployments and new developments impacting EDI operations on the SAP PO platform: Analyze change requests, design and build EDI solutions, lead the change initiatives with 3rd party service providers in line with the project timelines Coordinate and test all EDI implementations/integrations alongside our EDI provider Working knowledge of all EDI Protocols and mapping all data to ERP and CRM systems Support Heineken's trading partners and projects by providing technical consultancy, by developing specification for EDI maps in accordance with the EDI standards, building EDI interfaces on the SAP PO platform and by supporting end-to-end tests Analyzing current business processes and taking initiative to improve efficiencies EDI and Business Process implementation with 3PL.
- Responsible for the end to end implementation and on-going support for all EDI-related issues from production and procedures, to ensuring that business continuity is maintained and properly executed.
- This includes development, change requests and enterprise integration projects.
- Configure the various partners in SAP and other systems.
- Define functional and technical specifications.
- Design test scenarios and perform the appropriate tests.
- Support business departments involved in EDI Analyze, design and develop specifications for enhancements and extensions to electronic data interchange application interfaces and maps Propose enhancements to make EDI processes more efficient and sustainable.
- Notify business users of incorrect master data, including their required action.
- Ensures that business is able to perform business transactions with other companies using electronic channels.
- Actively engaging with global support teams for resolution of EDI system restrictions impacting EDI Industry Standard, compliance and EDI message flow.
- Designing and developing a system that will allow transactions and information exchange with customers and vendors.
- Assisting with the Monitoring and operation of new Interfaces Coordinate, implement, and communicate the organization's Internet-based strategies and initiatives for legacy Electronic Data Interchange (EDI) systems.
- Stakeholder management across a wide range of internal and external

parties, ensure stakeholders and wider affected communities are informed of process changes and understand the impact of these changes Ensure that all EDI configurations and translation maps are in line with legal requirements Manage the EDI project of Heineken South Africa.

- Propose enhancements to make EDI processes more efficient and sustainable Notify business users of incorrect master data, including their required action.
- Manage and co-ordinate the roll-out of new EDI messages to external vendors, including planning, Notify external vendors of test EDI messages with invalid or incomplete data, including the action required.
- Ensures that business is able to perform business transactions with other companies using electronic channels.
- Actively engaging with global support teams for resolution of EDI system restrictions impacting EDI Industry Standard, compliance and EDI message flow.
- Testing and approving solutions provided by global teams to resolve EDI system restrictions and automation of message flow.
- Designing and developing a system that will allow transactions and information exchange with customers and vendors.
- Coordinate, implement, and communicate the organization's Internet-based strategies and initiatives for legacy Electronic Data Interchange (EDI) systems.
- Ensuring that EDI-related production and procedures are maintained and properly executed, including development, change requests, and enterprise integration projects.
- Develop and maintain trading partner definitions to include relevant translation objects utilizing EDI translation software tools.
- Handle communications with trading partners for EDI transaction set up and ongoing maintenance.
- Coordinate between trading partners and networks to ensure mapping compliance Develop new business opportunities utilizing EDI Resolve technical mapping variations or gaps.
- Trouble shoot issues in production environment Develop guidelines, checklists, procedures, and training documentation.
- Communicate at the appropriate level with team members, management and end users.
- Interact with clients and outside vendors/consultants in a professional and knowledgeable manner Monitor the daily processing of EDI transactions Working collaboratively with end users, customers and technology partners.: Onboards EDI Customers.
- Establishes contact with vendors, analyzes the data exchanged with partners and observes data records to record errors and correct failures.
- Ensures timely prioritization and completion of Remedy incidents.Acts as point of contact between development staff and internal and external users .Provides manager with daily updates on health and status of current production issues.Communicates production issues to alert the business of impact.
- Meets weekly with EDI and Middleware to coordinate on production issues and opportunities for improvement.
- Leads, coordinates, and administers key process improvements to AppDev implementations.
- Participates in design and review of new applications and integration

strategies of EDI and Middleware systems.

- Translates and documents customer requirements to provide input for development and upgrade efforts.
- Recommends and executes modifications to EDI and Middleware systems in order to improve efficiency, reliability, and performance.
- Establishes and implements policies, procedures, and technologies to ensure EDI and Middleware system integrity.
- Develops and maintains EDI and Middleware process documentation, EDI and Middleware training materials and systems documentation.
- Proposes and creates EDI system design models, specifications, diagrams, and charts to provide direction to system programmer and development teams.
- Provides orientation and training to end-users for modified and new systems
Follows up on new and outstanding incidents to understand the problem, follows through to resolution, and documents Root Cause Analysis as needed
Performs other job duties as required.

01/2013 to 03/2016

EDI Data Analyst /Master Data Analyst

Pick'n'Pay Retailers — Capetwon, South Africa

- Provide support to all EDI production processes and develop and modify all maps for trading partners and coordinate with end users to expand all e businesses.
- Prepare and maintain test data and perform various tests on all EDI maps and prepare all required documents and evaluate reports and design everyday logs on everyday basis and document all failed translation processes.
- Monitor and documents all EDI requests and track all applications and participate in IT meetings on weekly basis and monitor progress for same in coordination with IT director and plan effective solutions.
- Analyze all routine processes of EDI and administer all system performance and data mapping processes and prepare reports on every day and weekly basis to present same to management and participate in various meetings.
- Weekly reporting to Capability Lead and PnP Finance regarding progress, issues, risks to be mitigated by management and strategic decisions needed.
- Provide regular reporting of EDI error rates and key causals.
- Provide recommended process solutions based on reporting insights and support as Subject Matter Expert's implementation Support the onboarding of new EDI customers.

CORE QUALIFICATIONS

Extensive experience in EDI and Integration system configuration, mapping, debugging, and management.

Solid understanding of various business applications, SAP transactions, SAP environment and customer service techniques.

Profound knowledge of ANSI X12 EDI standards, EDI testing, data formats, data mapping techniques data file

Hands-on experience with SAP interfaces including EDI and SAP IDOC

Good understanding of the order to cash flow business process

Excellent communication skills when dealing with customers, vendors and users
EDI Documents 856,850,810,855

integration and EDI software.
Outstanding ability to interact with business users, trading partners and vendors, in a positive manner.
Remarkable ability to research and analyze technical issues and requests of vendors, efficiently.

EDUCATION

- 2018** **Certificate of Higher Education:** Information Technology SAP PO
SAP Academy — Johannesburg
BIT 100 SAP NetWeaver Technologies
BIT 500 SAP JAVA Process Integration
BIT 800 Process Orchestration Overview
- 2003** **ACCA Part Diploma Certified Accounting Technician (CAT)**
Open Learning Center — Harare
- 2001** **NVQ Level 4:** Pitmam Qualifications Bookkeeping and Accounting
Open Learning Center — Harare
- 1999** **GCSE**
Kotwa High — Mudzi

REFERENCES

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